



Your Financial Security Network

September 16, 2008

Enda Mullin
General Manger
Westin Dublin
Westmoreland Street
Dublin 2 Ireland

Dear Enda,

I hope all is well with you.

Once again I sincerely appreciate all of the professionalism, enthusiasm, friendliness and overall “can do” approach exhibited by everyone involved with our program at The Westin Dublin. The attention to detail and knowledge of all of those with whom we came in contact was very refreshing.

You and your staff are to be complemented for an outstanding job. From registration to departures I could not have asked for anything better. I was floored when I learned that all of the rooms were ready when our guests arrived! After a long trip nothing starts off a program any better than to be able to get into a room. The food and beverage events were excellent and the overall service superb. Suffice it to say, I am extremely pleased with the outcome. The results are a testament to the dedication and commitment of the many people, both visible to us and that of those behind the scenes, who made it all possible as well as those who were with us in the planning stages.

I always hesitate to single out individuals and recognize them for all of their contributions but I would be remiss if we did not make an attempt. Caroline, Sebastian and the entire Concierge team, Roisin, Richie, ‘G’, and the many others, all did a splendid job and made mine so much easier! As I mentioned to several people, everything was running so smoothly I was getting bored! I have learned over the years that people, such as those at The Westin Dublin, know their roles and it is best to stay out of the way and let them do their jobs.

Enda, it would be greatly appreciated if you would see to it, in addition to the people named above, that all of those involved with our program are properly recognized. They all did a tremendous job and the program was a success because of them.

Please feel free to use me as a reference for potential customers.

Best regards,

A handwritten signature in black ink, appearing to read 'Brett Barrowman', written over a light-colored rectangular background.

Brett Barrowman